

## Don't forget to pack peace of mind

### Aetna WorldTraveler<sup>SM</sup>

Aetna WorldTraveler is an international business travel plan that provides you with emergency and urgent medical benefits and assistance during your business trip. It also offers something just as important — peace of mind. Our tools and resources will help you prepare for your trip and obtain important health-related information during your travels. Best of all, these resources are available whenever and wherever you need them.

#### Quick tips for using your plan

- Show your WorldTraveler ID card every time you access emergency and urgent care internationally. On most occasions, it will prevent you from having to pay full medical costs up front.
- When submitting a WorldTraveler claim, be sure to send an itemized bill with your claim form to help expedite reimbursement.

#### Help is just a few clicks away

The Aetna International secure member website provides a one-stop location for tools and resources to help you manage your health and wellness while away from home. While online, you can search for international doctors and hospitals, review country-specific health and security information, and obtain translations for medical terms in multiple languages.

#### Using your WorldTraveler plan is easy.

##### Step 1

Carry your member ID card at all times and present it upon accessing care.

##### Step 2

To seek urgent care during your trip, search for a local health care provider online at [www.aetnainternational.com](http://www.aetnainternational.com). If you require emergency medical attention, seek care and then contact our International Member Service Center for additional assistance.

##### Step 3

To submit a claim for reimbursement, fill out the Aetna WorldTraveler claim form found on the Aetna International secure member website in the Forms section.

# We have the prescription for a healthy business trip

## Emergency medical evacuation and repatriation

Assistance with a variety of emergency situations, including medical evacuations, medical transportation coordination and emergency medications.

## Medical assistance

While away, you can rest assured knowing that you will have 24/7 access to medical provider referrals, facilitation of hospital payments, case monitoring, medical record transfers and preferred access to Western medicine clinics. With a direct-settlement community of over 100,000 providers located worldwide, we've got you covered should you need medical attention during your trip.

## Travel and personal assistance

Help with pre-trip planning, embassy and consular information, replacement of lost or stolen travel documents, translation services and legal referrals.

## Online resources

We have a variety of online tools and resources to help you manage your health care and your WorldTraveler plan. To access these convenient tools, register for the Aetna International secure member website:

1. Go to [www.aetnainternational.com](http://www.aetnainternational.com).
2. Click **Member** under *Login as:*

3. Click the **Register** button on the right hand side of the page.
4. Choose **Aetna WorldTraveler Plan Member** under the section **Get Started! Choose Your Plan Type**.
5. Enter your Control-Suffix-Account number that is printed on the front of your ID card.
6. Enter the Registration Key that is printed below your ID card and click **Continue**.
7. Enter your personal information, create a username, and password to complete your registration.

## Contact us 24 hours a day/7 days a week

Phone: 1.877.301.5042 (Toll-Free)  
1.813.775.0239 (Collect)

Fax: 1.800.475.8751 (Toll-Free)  
1.860.975.1741 (Collect)


**Emergency Evacuation Assistance:**  
1.877.242.5580 (International Toll-Free)  
1.813.775.0246 (Collect)

[www.aetnainternational.com](http://www.aetnainternational.com)

For questions or general inquiries, contact the International Member Service Center at the contact information listed under "Member Service" on the back of your WorldTraveler ID card.

For emergency evacuation assistance services, dial the "Emergency Evacuation Assistance" telephone number listed on the back of your WorldTraveler ID card.

## Here is your Aetna WorldTraveler ID Card

 NAP <b>Aetna International</b> MEDICAL EMERGENCY ASSISTANCE WORLDWIDE <b>Aetna WorldTraveler<sup>SM</sup></b> <b>INTERNATIONAL TOLL-FREE</b> Member Service: 1.877.301.5042 Emergency Evacuation Assistance: 1.877.242.5580 Present this card when accessing care. The Vanguard Group, Inc. 299440-10-201	<b>MEMBER SERVICE:</b> Phone: 1.877.301.5042 (International Toll-Free) +1.813.775.0239 (Collect) Fax: +1.860.975.1741 (Collect) 1.800.475.8751 (International Toll-Free) <b>EMERGENCY EVACUATION ASSISTANCE:</b> Phone: 1.877.242.5580 (International Toll-Free) +1.813.775.0246 (Collect)	Aetna WorldTraveler is administered by Aetna Life & Casualty (Bermuda) Ltd. While coverage remains in force, members are entitled for the durations of their business trip to benefits under the plan, subject to its exclusions and limitations. <b>Providers:</b> This card does not guarantee coverage. Verify member eligibility by calling the Aetna International Member Service Center. <b>Members:</b> Submit benefit reimbursement requests via fax or mail to: AETNA INTERNATIONAL P.O. BOX 981543 EL PASO, TX USA 79998-1543 <a href="http://www.aetnainternational.com">www.aetnainternational.com</a>
---	---	--

Please keep this with you at all times during your international business travel.

**Registration Key:** 19335

**WorldTraveler is a limited-benefit supplemental short-term medical travel insurance plan. This plan does not comply with the Affordable Care Act's consumer protection provisions and cannot be used to satisfy minimum essential coverage or any other coverage requirements. Coverage for the WorldTraveler product is offered through Aetna Life & Casualty (Bermuda) Ltd.**

Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Aetna does not provide care or guarantee access to health services. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna International, refer to [www.aetnainternational.com](http://www.aetnainternational.com).

©2015 Aetna Inc.  
46.03.323.1-EA K (1/15)

